“Zambia has the reputation of being Africa’s best kept secret”

National Parks in which we operate

South Luangwa National Park
Mosi-oa-Tunya National Park
Mosi-Oa-Tunya National Park

The Mosi-Oa-Tunya National Park is situated along the upper Zambezi River reaching the famous Victoria Falls. The Park provides a home for numerous antelope species, zebra, giraffe, elephant, warthog, a variety of birds and smaller animals. Since there are no predators, the game is very relaxed and offers excellent photo opportunities. This incredible National Park became a UNESCO World Heritage site in 1989.

Zambia – Africa’s best kept secret

Rich in wildlife, Zambia is one of the best places to have an authentic safari experience. From game drives in one of the country’s 19 wildlife parks, to hearing the roar of Victoria Falls, canoeing down the Zambezi or a walking safari in the South Luangwa - Zambia has it all.

South Luangwa National Park

The South Luangwa is home to an enormous variety of game. Enjoy the drama of the highest concentration of hippos in the world, as well as lion, leopard, elephants, giraffe and zebra. The South Luangwa is also the birthplace of the walking safari, and there are around 400 of Zambia’s 732 species of birds and over 100 species of mammals in the national park. The South Luangwa offers plenty for bird watchers and safari goers alike.
ZAMBIA

Flying times

1. Livingstone to Lusaka: 1 hr
2. Lusaka to Lower Zambezi*: 40 mins
3. Lusaka to Mfuwe: 1 hr

* Lower Zambezi flight time applicable for Jeki airstrip

Road transfers

1. Livingstone to Sanctuary Sussi & Chuma: 20 mins
2. Mfuwe to Sanctuary Chichele Presidential Lodge: 2 hrs
3. Mfuwe to Sanctuary Puku Ridge Camp: 2 hrs
4. Sanctuary Puku Ridge Camp to Sanctuary Zebra Plains: 3 hrs
5. Sanctuary Chichele Presidential Lodge to Sanctuary Zebra Plains: 3 hrs

General information

Time zone: GMT +2 hours.

Capital city: Lusaka. It is one of the main travel hubs for the country and home to around 1.7 million people.

Population: Estimated at 13.8 million (July 2011)

Currency: Zambian Kwacha (ZMK), divided into 100 ngwee. US dollars are accepted throughout the country, at immigration and all lodges and camps.

Credit cards: MasterCard, Visa and American Express are widely accepted in Zambia and ATM machines are available in Lusaka. We suggest you carry sufficient local currency and additional US dollars to cover the cost of any additional purchases at the lodges and camps. All properties accept major credit cards except for Sanctuary Zebra Plains.
What to pack

Clothing on safari should be comfortable and colours should blend in with nature as much as possible. Greens, browns and khaki coloured clothing is advisable.

The most practical items to pack for safari are:
- Fleece, sweater or warm jacket for morning and evening game drive
- Light cotton shirts
- Blouses or shirts with long sleeves
- T-shirts
- Comfortable walking shoes for walking safaris
- Swimwear (for lodges and camps with swimming pools)
- Shorts, trousers and chinos
- Sunhat and sunblock
- Camera
- Binoculars
- For winter pack a warm jacket and a scarf
- Evening dress in the lodges and camps is ‘smart casual’, there is no formal wear required. We advise guests dress in a way they feel most comfortable.

Zambia’s Seasons

There are three seasons in Zambia
- **May to September**
  Cool, dry winter season
- **October and November**
  Hot, dry season
- **December to April**
  Rainy season

Baggage Restrictions

- A maximum of 15kg of luggage per person is allowed for light aircraft flights, including hand luggage and camera equipment. It is important that you carry soft-sided bags.
- It is highly recommended that you lock your luggage. It is also advisable that you do NOT pack valuable items in your checked luggage.

Laundry Service

- We offer a complimentary overnight laundry service in all our lodges and camps.
Communication

• The international country code is +260.
• The mobile phone service in Zambia is rather unreliable and signal coverage in rural areas does vary.

Electricity

• Electricity in Zambia is 230 Volts. If your appliance is not designed for 230 Volts, you can use the adapters that will be provided in all camps, except for Sanctuary Zebra Plains.
• Electrical sockets used in Zambia include the 3-pin United Kingdom plug and the European 2-pin plug.

Internet

• Complimentary wireless internet access is available in the main areas of all our lodges and camps in Zambia, except for Sanctuary Zebra Plains.
Passport and visa information

- This information serves as a guide only. Travellers should check for visa requirements pertaining to their citizenship, as entry requirements can vary.

- **Visas Not Required:**
  Foreigners from some Commonwealth countries are not required to obtain visas for entering Zambia except in cases where Zambia government has directed otherwise.

- **Visas Required:**
  Foreigners from most Commonwealth and European Union countries, as well as the United States, are required to obtain visas for entering Zambia. Please visit http://www.zambiaimmigration.gov.zm for a full list of nationalities which require visas for entry.

Health precautions

- We advise all travellers to take precautions against malaria and we recommend speaking with your GP or personal physician four to six weeks before departure.

- All in-transit passengers to Zambia from South Africa, irrespective of the time period in transit, will require proof of yellow fever vaccination. Please check with us for the latest advice and information on yellow fever and other vaccinations.

Flight access

- A number of international airlines fly into Lusaka (LUN) and Livingstone (LVI) airports. There are also many regional flights available into Zambia from other African countries. Please contact us for a full list of airlines which fly into Lusaka or Livingstone.

Domestic flights

- Scheduled and charter flights are available for transport between Lusaka, Livingstone and Mfuwe to national parks and remote areas that cannot be accessed by road.

  The main domestic carrier which Sanctuary Retreats currently uses for all scheduled and charter flights is Proflight.
Tipping and Gratuities Guide

If you enjoyed your stay with us the guidelines below can be used as a reference. Tipping is a very personal matter and it is not included for staff at our lodges and camps.

Drivers and Guides

US$ 8 per person per half day tour
US$ 12 per person per full day tour

Rangers and Trackers

Ranger – US$ 15 per person per day
Tracker – US$ 8 per person per day

General Lodge and Camp Staff

This is at your discretion, but we advise US$ 12 per person per day and this will be divided among the staff.

Contact details for Sanctuary Retreats Lodges and Camps in Zambia

Tel: +27 (0)11 438 4650 • Fax: +27 (0)86 218 1482 • Emergency: + 27 (0)83 326 2687 • Email: southernafrica@sanctuaryretreats.com

This country guide is intended for advice only, and while every care has been taken to ensure that the descriptions, facts or opinions are accurate, please ensure you make your own enquiries before travelling. Passports, visas and travel insurance are the traveller’s responsibility.